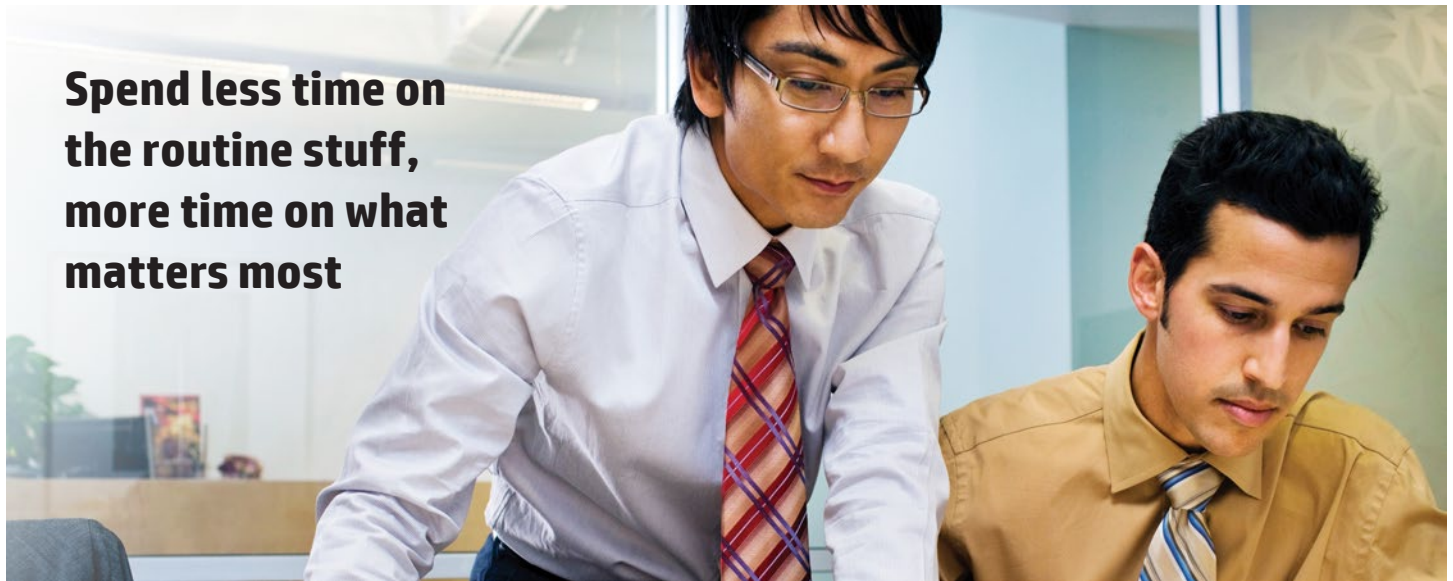# HP Web Jetadmin 10.3

Spend less time on the routine stuff, more time on what matters most

Count on award-winning,[1] industry-leading[2] fleet management software. Install, configure, troubleshoot, and manage both HP and non-HP networked devices, as well as PC-connected devices. Version 10.3 delivers improved ease of use and simplified management.

Help save management time and reduce costs

Configure and update network settings for your entire print fleet quickly and easily with a single, web-based interface. With HP Web Jetadmin 10.3, you can:

- Discover devices on your network—including select PC-connected devices—and add them to your fleet in a fraction of the time.

- Track devices and their settings when they move to different places on the network. Version 10.3 now supports discovery via hostname.

- Easily perform single-instance or scheduled print fleet power cycles.

- Create and send a test page to a single device or to your entire printing fleet, using built-in scheduling capabilities.

- Better manage stored print jobs, fonts, forms, and macros.

- With a new alternate log-in prompt, allow users in heterogeneous environments to enter log-in credentials other than those being used by the current Windows® session.

- Use mapping capabilities to give print administrators a handy visual reference—helping them quickly find and fix printing issues.

- Help cut energy use with support for Auto-On/Auto-Off power saving features in recently released HP LaserJet devices.[3]

- Retain your HP Web Jetadmin configuration with automated backup and restore features.

- Support Windows Server 2008 R2 and Windows 64-bit operating systems.

Manage devices and their supplies with ease

Streamline supplies management with more choices for supplies alert polling and advanced reporting—you can even analyze usage to forecast future supplies needs. HP Web Jetadmin can collect, store, and display ongoing usage information for groups of devices and facilitate consolidated supplies ordering. Enabled by interactive intelligence built into Original HP printing supplies and the device, you can access cartridge information, pricing, and purchasing options that best meet your needs—then conveniently and easily place an order with either HP or the reseller of your choice.

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[1] HP Web Jetadmin was recently awarded Buyer's Laboratory Inc.'s highest rating of 5 stars. See www.hp.com/go/wja for April 2011 BLI evaluation report.
[2] HP Web Jetadmin is the most comprehensive fleet management tool among tested competitors, based on the manufacturers' published product specifications and internal HP analysis.
[3] HP Auto-On/Auto-Off capabilities are subject to printer and settings.

Boost IT productivity with a complete fleet management solution

Get the most from your printing and imaging environment by using a single tool to manage a wide variety of HP and non-HP devices—including printers, multifunction products, and digital senders. Version 10.3 supports even more devices, including the latest HP LaserJet and Officejet managed devices.

Enjoy advanced ease of use—the intuitive HP Web Jetadmin interface is accessible from anywhere on the network via a web browser through Smart Client technology. HP Web Jetadmin allows you to create settings and configure multiple devices simultaneously, eliminating the need to manually program one device at a time. Set defaults, security features, and alerts, and configure MFP digital send settings, such as send to email, SMTP server, LDAP server, and fax. Improved auto-grouping and auto-configure features increase efficiency, while better workflow management provides an easier, more consistent experience across the fleet. And with new task multithreading, IT can handle more tasks at once, while prioritizing the most important processes.

HP Web Jetadmin works together with the OXP-Device Solution Installer to simplify and automate installation, configuration, and licensing of HP and partner software applications across a fleet of devices. In one step and from a single console, IT managers can deploy multiple applications from different partners. Licensing is separate from installation, enabling bundling and trial periods for applications.
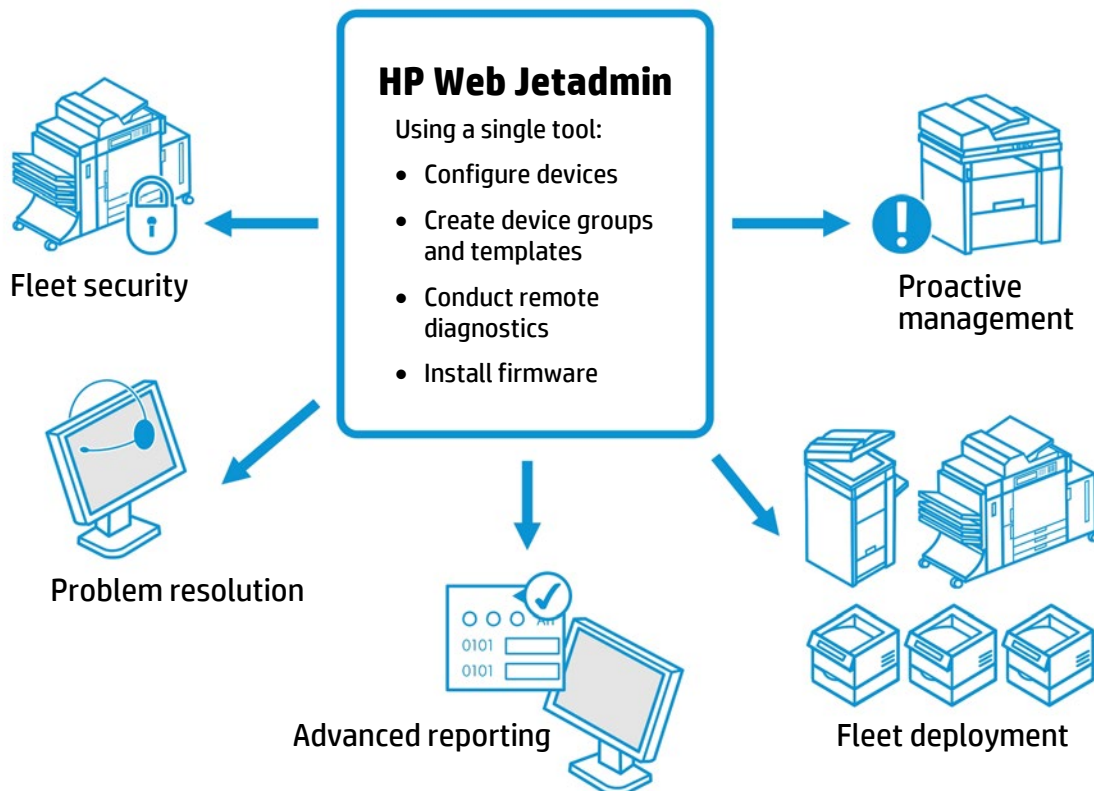
Version 10.3 integrates more smoothly with the HP Embedded Web Server for a consistent user experience.

Use accurate reports to make better business decisions

Help control IT costs with more complete information. Transfer resident database logs to a file, including logs containing configuration and device information. HP Web Jetadmin uses standard transfer protocols and tools that allow you to assess device, workgroup, or overall system status and performance. Administrators can use this information to deploy devices so that they're used more efficiently and to help reduce energy and paper use.

In addition, the HP Carbon Footprint Calculator tool (www.hp.com/go/carbonfootprint) accepts exported HP Web Jetadmin device information. See how you can help reduce the environmental impact—and costs—of computing and printing with this free web-based tool. And optional new HP EcoSMART Fleet integrates with HP Web Jetadmin to offer powerful enterprise environmental assessment and reporting for your HP imaging and printing devices (must be purchased separately). From one intuitive, easy-to-use interface, you can see your energy and resource use and how to adjust your habits and settings to do what's right for the environment and your business.

With the Database Connectivity Module, you can attach HP Web Jetadmin to an off-server SQL Server Enterprise Farm to create a basic mirrored database. Get access to device list and historical trend data via the direct database warehouse. Report fleet-wide and device-specific performance data, as well as tracking and trending over time, utilizing industry-standard reporting software like SAP Crystal Reports.

HP Web Jetadmin

Using a single tool:

- Configure devices
- Create device groups and templates
- Conduct remote diagnostics
- Install firmware

Fleet security

Proactive management

Problem resolution

Advanced reporting

Fleet deployment

New features in version 10.3 include enhanced configuration and maintenance capabilities, and robust alerting and group policy functions.

Help save time and money with advanced deployment and configuration

√ **Simple configuration of network settings**
Quickly configure and update network settings for your entire print fleet at the time of deployment, or accommodate changes in network settings with a straightforward, web-based interface. Group import/export allows you to export the name, contact, description, filter, and (optionally) subgroups of one or more groups to an XML file.

√ **Improved workflow management**
With more consistency across the fleet and an enhanced home screen, IT's job is simpler. Improved auto-grouping features allow you to control the order in which group policies are applied.

√ **Comprehensive view of activity across the print environment**
Note changes to virtually every aspect of systems administration, including storage functions, firmware, network configuration, and device discovery. Saving database logs to files makes replicating processes, solving problems, updating network settings, and making changes faster and easier.

√ **Flexible remote troubleshooting**
Help save valuable administration time and money by sending a test page to the entire fleet—or schedule times for specific devices to print tests. Perform print fleet power cycles via a single event or on a schedule.

Employ sophisticated tools to improve return on investment

√ **Basic mapping capability for improved IT response time**
New graphical mapping capabilities give print administrators a handy reference. Help desk and support staff can use the maps for printer deployment and to locate print devices and provide assistance.

√ **New options for supplies polling and alert thresholds**
New alert features let printing managers set and enable supplies alert thresholds, making managing printing supplies usage and reordering easier than ever. HP Web Jetadmin increases the polling rate when supplies levels get close to a threshold—but now, it's easier to switch to a static poller for more consistent results under certain circumstances. Alerts can be customized based on the type of supply and can be sent to responsible parties for timely and cost-effective reordering.

√ **Task multi-threading**
Adjust HP Web Jetadmin settings so IT can handle more tasks at once. Monitor more devices, implement more status polling, and allow more users, while prioritizing the most important tasks.

Increase productivity using enhanced discovery features

√ **Device discovery in a fraction of the time**
Quickly discover, configure, and enable the features of all networked print devices. Improvements put network protocols, such as HP Application Discovery agents, in the background.

√ **Improved PC discovery**
Companies often significantly underestimate the number of directly connected imaging and printing devices being used. Results from the improved PC discovery feature can be eye-opening. And now it's even easier to discover and manage select PC-connected devices with a faster search engine and an expanded list of supported devices.

√ **IP address change tracking**
HP Web Jetadmin detects IP address changes and tracks devices being replaced during a fleet-refresh event. And now, hostname support improves discovery of devices. Even with a new IP address, settings such as Alerts follow the device. New devices are created, and retired devices are retained—streamlining reporting and maintenance tasks.

Choose the single solution that helps you save time, control costs, and provide a better return on your investment.

Get started today

Download HP Web Jetadmin for free at www.hp.com/go/wja. To obtain a free license for the Database Connectivity Module, access the **Extended Modules** tab at www.hp.com/go/wja. For information on the new HP EcoSMART Fleet solution, please visit www.hp.com/go/esf.

Need more help? Training materials and consulting services will help you take full advantage of HP Web Jetadmin. For more information, please visit the **Self Help and Documentation** and **Premium Support and Consulting Services** sections of www.hp.com/go/wja.

Rest easy with comprehensive support service

HP Premium Web Jetadmin Support provides your print administration staff access to HP's enterprise software technical support organization. Our dedicated engineers work with your team to provide advice on software features and functionality, usage recommendations, problem diagnosis, software defect identification, and the Database Connectivity Module. You also get electronic access to comprehensive product and support information, allowing any member of your staff to locate the details they need. For more information, contact your HP account representative or contact us at wja.support@hp.com.

Technical specifications

Product number	J6052AA
Supported network operating systems	Microsoft® Windows 7 and, Windows XP Professional (with service pack 3 and above) and Windows Server 2003 Enterprise Edition (with service pack 2 and above), Windows Server 2008, Windows Server 2008 R2, Windows Vista® Business Edition and Enterprise Edition. Print management features are supported with Microsoft Windows XP Professional (with service pack 3 and above) and Windows Server 2003. HP Web Jetadmin now supports 32-bit and 64-bit versions of all supported Windows operating systems.
Supported browsers	Microsoft Internet Explorer 6.0 or above (client host requirement)
Shared print queue creation support	Windows XP Professional or Windows Server 2003 (32-bit only)
Supported printers	HP Web Jetadmin supports HP printers connected through HP Jetdirect print servers or directly connected to PCs. Network-connected, standard MIB-compliant, non-HP devices are supported with a generic plug-in.
Supported languages	English, French, Italian, German, Spanish, Russian, Japanese, Simplified Chinese, Traditional Chinese, Korean, Portuguese
Network protocols	IPv4 (HP Web Jetadmin is capable of managing IPv6 printers over the IPv4 protocol)
Software upgrade and migration	Upgrades from most versions are easily performed. Administrator access and .NET/Window components are required. The Install Shield installer will check for .NET and Windows components and allow access if they are present.
Database support	HP Web Jetadmin 10.2 and 10.3: SQL Server 2005 Express included in installation (requires SP2 when installed on Windows Vista); SQL Server 2008 Express and Production also supported Database Connectivity Module: SQL Server 2005 or 2008 Standard, Workgroup, or Enterprise editions
File system type	NTFS (no FAT support)
Virtual system support	VMware ESX
Host access requirements	Application host: local administrator required for installation or application upgrade Client host: local user access required for ClickOnce client application Administrator required for .NET installation
System requirements	(Configuration will affect performance—as more devices, alerts, and users are added, the load will increase.) Server requirements: 2.33 GHz dual core processor minimum (2.8 GHz dual core processor recommended), 3 GB RAM minimum, .NET 3.5 SP1, 4 GB available disk space minimum recommended (will vary depending on data migrated from previous HP Web Jetadmin installations and data storage needs required by device data collections) Client requirements: PC with 1.8 GHz or greater processor (2.4 GHz recommended), 32-bit and 64-bit systems: 2 GB RAM or greater required (64-bit systems: 4 GB RAM recommended), .NET Framework 3.51 SP1, 1024 by 768 client display resolution (minimum), optimized for Normal font size, default DPI only Web service client (OXPm) requirements: .NET 3.0 HP Web Jetadmin requires Windows HTTP SSL service to be loaded. HP Web Jetadmin is now using SSL communication through port 8050 to communicate with newer HP devices and requires Windows SSL support.